

# **Additional Pool Policies**

## **Discipline of Patrons**

Employees are expected to communicate with and to discipline patrons politely, courteously, and respectfully at all times. Patrons who are violating rules and regulations will be informed of their violations and given explanations for the rules and regulations, when possible.

## **Expelling Patrons**

The pool manager on duty has the authority to order that a patron be expelled from the pool. If a patron is doing something more immediately harmful and a manager is not immediately available to handle the situation, police may be called for assistance.

## **Dangerous Weather Situations**

Pool employees are responsible for recognizing the signs of dangerous weather and taking the appropriate, safe actions in the events of electrical storms, hail, tornado watches and warnings and other severe weather situations.

Lifeguards will immediately clear the water whenever thunder is heard or lightning is observed. Patrons will be kept out of and away from the water until no thunder is heard nor has any lightning been seen for at least 30 minutes. Pool staff alone will keep track of the time when the last lightning, thunder, hail, or damaging wind was observed. Each time any of these signs of severe weather occurs, the timing of 30 minutes starts again. When a full 30-minute period with no signs of severe weather has passed, the lifeguards take their positions and announce that patrons can now enter the water.

The pool will be closed immediately if the tornado siren is sounded. All patrons will be cleared from the pool and directed to the locker rooms at the pool and away from windows.

Some dangerous weather situation may require that the pool temporarily close, while in other situations, simply clearing the water is sufficient. The pool manager and/or the City Administrator have the authority to determine when the pool will be closed due to weather.

## **Cold Weather Procedures**

No swimming is allowed at the pool when the air temperature is 65 degrees Fahrenheit or lower. When the temperature is near this level, the staff will monitor the temperature at the pool office, using a method determined by the pool manager on duty or the City Administrator. If the temperature drops to 65 degrees Fahrenheit, lifeguards will clear the water in an orderly fashion and inform any patrons that they may not re-enter the water until the staff has determined that the temperature is 66 degrees Fahrenheit or higher.

## **Safety Breaks**

The pool manager on duty has the authority to determine when it is time for a safety break for lifeguard staff. When a safety break is announced, all swimmers must exit the water. During the safety break, guards may leave their positions, but are still responsible for maintaining a safe and orderly environment. The pool manager on duty may call for additional safety breaks when the air temperature exceeds 90 degrees Fahrenheit.

### **Other Closing Policies**

Bodily Fluids: In the event that feces or bodily fluids enter the pool, the pool will be closed. The bodily fluids will be removed from the pool and additional chlorine will be added. The pool will remain closed until the pool water is deemed safe for the public to use

General Water Quality Issues: The quality of the pool water is monitored frequently throughout the day. If at any time the water quality is not at a safe standard, the pool will be closed until the desired quality is achieved.

Lack of Patrons: If less than 5 patrons are using the pool within one hour of the advertised closing time, the pool will be closed. No refunds will be given. Closing the pool and sending staff home will be at the pool manager on duty's discretion.

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